

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 26 October 2018

Re: Freedom of Information Request Ref: 229-2018

Thank you for your email dated 24th October 2018, which was forwarded to me from our Communications Department, requesting information regarding hospital car parking in the area.

The information that you require is as follows:

- 1. Do hospitals in your area charge patients/visitors to park in their own car park?
- 2. If so, how much do they charge?
- 3. Do the hospitals operate their car park under a PFI contract?

Unfortunately we are unable to provide the information requested as we do not hold this information for the whole of our catchment area. However, information regarding car parking charges made by The Clatterbridge Cancer Centre NHS Foundation Trust can be found in our Disclosure Log which is published on our website:

Please see FOI 175-2017 on the link below:

https://www.clatterbridgecc.nhs.uk/about-centre/access-toinformation/freedom-information-foi/freedom-information-responses/foiresponses-october-2017

And also, FOI 84-2018:

https://www.clatterbridgecc.nhs.uk/about-centre/access-toinformation/freedom-information-foi/freedom-information-responses/april-2018

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM