



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 31 October 2018

Re: Freedom of Information Request
Ref: 215-2018

Thank you for your email dated 5th October 2018 requesting information regarding prostate cancer and psychological support.

The information that you require is as follows:

- 1. How many prostate cancer patients (new and existing) were registered within your Trust/hospitals between 1st April 2017 – 31st March 2018?**

1005

- 1a. Of those how many were offered specialist psychological support services in the last 12 months (1st April 2017- 31st March 2018)?**

Following a scoping exercise completed by our Nursing Team it has become evident that in order to meet the full requirements of this question, there would be a significant impact on both time and workload within the Trust. As the information requested is not centrally held electronically, in order to collate this information would require a member of staff to manually review a large number of individual patient records, and extract the requested information.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the 'appropriate limit', which for local authorities is £450, or 18 hours (at £25 per hour). This represents the estimated cost of one person spending 2.5 working days locating the documents that contain the information and extracting the relevant information

containing it. This would take considerable time and cost which we estimate will exceed the “appropriate limit”.

1b. Of those how many were referred to specialist psychological support services in the last 12 months (1st April 2017- 31st March 2018)?

As above

2. Do you offer psychological support services for families and or carers? (Yes or No)

Yes

2a. If yes, how is this service offered? (e.g. everyone is proactively offered a referral as standard of care, or do families/carers request access to psychological support reactively)

Patients are referred as appropriate following assessment. Patients and/or family can also request a referral

2b. What proportion of families/carers were referred to psychological support services in the last 12 months (1st April 2017- 31st March 2018)?

Following a scoping exercise completed by our Nursing Team it has become evident that in order to meet the full requirements of this question, there would be a significant impact on both time and workload within the Trust. As the information requested is not centrally held electronically, in order to collate this information would require a member of staff to manually review a large number of individual patient records, and extract the requested information.

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3. Do men have access to other psychological support services beyond active treatment (i.e. those that are under active surveillance and living beyond cancer)? (Yes or No)

Yes

4. Who provides other psychological support service for your prostate cancer patients? choose from below:

NHS commissioned mental health service (funded by CCG/NHS England or Trust) National charitable organisation (e.g. Macmillan, Prostate Cancer UK) Local support group (volunteer-led) Hospice Other (please specify)

All of the above

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>