

Date: 12 October 2018

**Re: Freedom of Information Request**  
**Ref: 208-2018**

Thank you for your email dated 21<sup>st</sup> September 2018 requesting information with regards to daily living aids.

The information that you require is as follows:

**How many “daily living aids” (e.g. walking sticks and crutches) were issued to patients by the hospital (A & E, Fracture clinic or similar department) in the last financial year.**

- We only issue wooden walking sticks, these are non returnable and classed as a consumable. All other equipment is supplied by patients own local equipment services.
- Approximately 40 a year

**How many “daily living aids” (e.g. walking sticks and crutches), were picked up or recycled by the hospital (or a company working for the hospital) in the last financial year.**

**Not applicable (see above)**

**How much did the hospital spend on “daily living aids” (e.g. walking sticks and crutches) in the last financial year?**

YEAR	ITEM	SPEND
2017	Walking Sticks	£265.26
2018 to end of March	Walking Sticks	£88.42
<b>TOTAL</b>		<b>£353.68</b>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>