



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 2 August 2018

Re: Freedom of Information Request
Ref: 172-2018

Thank you for your email dated 1st August 2018, requesting various information in relation to A&E.

The information that you require is as follows:

By 'seen/treated', requester means when the patient has been treated in entirety and discharged, so the measure of time from arrival to departure (which has a target of 4 hours);

- 1. For each individual calendar year in the period 2014 through to 2018 (Year to Date) inclusive, please breakdown how many children aged 15 and under attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 2. For each individual calendar year in the period 2014 through to 2018 (Year to Date) inclusive please breakdown how many children aged 16 and 17, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 3. For each individual calendar year in the period 2014 through to 2018 (Year to Date) inclusive, please breakdown how many adults aged 18 and over, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be**

treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.

4. For each individual calendar year in the period 2014 through to 2018 (Year to Date) inclusive, please detail the longest period of time an individual with a diagnosed mental health condition spent in A&E.

I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and therefore does not have an A&E Department. Therefore, the information you have requested is not applicable to our Trust in this instance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>