



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 28 August 2018

**Re: Freedom of Information Request**  
**Ref: 168-2018**

Thank you for your email dated 31st July 2018, requesting various information in relation to sanitary products.

The information that you require is as follows:

1. **Does your Trust have a policy on providing sanitary products during menstruation, for free, to inpatients in hospitals/clinics?**

**No**

2. **If yes, can you please provide me with copies of this policy and any relevant documentation relating to how it this policy is implemented?**

**N/A**

3. **Can you provide details of what happens if a patient runs short of sanitary products during a hospital stay? Is there a process by which the hospital/clinic in question will provide these products – if yes, please provide full details of what the process is.**

**We do not have a written process for this. We would expect patients to purchase their own from the shop if required; however, we do stock a small supply of sanitary towels on each ward.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>