

Date: 10 August 2018

Re: Freedom of Information Request
Ref: 155-2018

Thank you for your email dated 19th July 2018 requesting various information in relation to incontinence.

The information that you require is as follows:

1. **How many times a day (24 hours) do you change a patient with a urinary incontinence pad/bed pad?**

This would vary on an individual patient basis, depending on the frequency of incontinence. The trust would not routinely record each time a pad is changed but this would be as often as required.

2. **What is the average length of time per patient to change a soiled urinary incontinence pad/bed pad?**

Soiled pads would be changed as soon as possible.

3. **Of those patients who have a urinary incontinence pad, what proportion do you estimate will develop incontinence associated dermatitis over time?**

Following a scoping exercise completed by our Nursing Team it has become evident that in order to meet the full requirements of this question, there would be a significant impact on both time and workload within the Trust. As the information requested is not held centrally, in order to collate this information would require a member of staff to manually

review a large number of individual patient records, and extract the requested information.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the 'appropriate limit', which for local authorities is £450, or 18 hours (at £25 per hour). This represents the estimated cost of one person spending 2.5 working days locating the documents that contain the information and extracting the relevant information containing it. This would take considerable time and cost which we estimate will exceed the "appropriate limit".

4. How many patients today have incontinence associated dermatitis in your Trust?

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5. How many times a day (24 hours) do you assist a patient with incontinence associated dermatitis?

Nursing staff would assist a patient each time toileting occurs.

For independent patients this would be providing regular

advice. For all other patients this would occur throughout the day/night using Intentional Rounding.

6. What is the average length of time per patient to assist with incontinence associated dermatitis?

This again would vary on the individual patient and the level of dependency and incontinence.

7. How many incidences of incontinence related dermatitis or skin breakdown associated with pad use were there in your institution in the last 12 months? How many patients, what percentage of all patients in a body worn/non-body worn pad is this?

This data is not collected; however the trust does record moisture lesions via the Datix incident reporting system. For the year 2017/2018, 18 moisture lesions were reported.

8. What 3 main actions has the trust deployed or is planning to deploy to reduce incontinence related dermatitis?

- As part of the trust wound formulary we have a 2 stage approach for moisture damage. If the first line product does show improvement, staff are signposted to the second line product. Both products have been made ward stock to prevent any delays in starting treatment.
- Regular toileting/prompting through intentional rounding.
- Review of Incontinence formulary to ensure that a variety of sizes are available dependent on the level of incontinence.

9. What is the impact on increased length of stay for an average patient in your trust with incontinence related dermatitis?

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10. What is the increased per patient cost of a incontinence related dermatitis treatment (eg. Cauti, extended hospital stay, nursing time, drug treatment, bed blocking etc.)

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Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>