

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 17 July 2018

<u>Re: Freedom of Information Request</u> <u>Ref: 154-2018</u>

Thank you for your letter, received into the Trust on the 17th July 2018 requesting information regarding renal departments.

The information that you require is as follows:

Each of these questions is asked in relation to the trusts renal department only. Please do not include any figures from any other departments, wards or specialties.

- 1) What was your trusts total spend on agency nursing within renal dialysis units in 2017?
- 2) How many hours of agency nursing time did this equate to?
- 3) How many haemodialysis patients did your trust have in 2017?
- 4) Please confirm your turnover % for all leavers within the renal unit (including end of fixed-term contracts, dismissals, retirement and transfers)?
- 5) Please confirm your turnover % for resignations and industry transfers only within the renal unit?

I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and therefore does not have a renal department. Therefore, the information you have requested is not applicable to our Trust in this instance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM