

Date: 10 August 2018

Re: Freedom of Information Request
Ref: 153-2018

Thank you for your email dated 16th July 2018 requesting information regarding mobile phone contract.

The information that you require is as follows:

1. **Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three**

Vodafone

2. **Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.**

£292,000 Average spend for 3 years

3. **Number of Connections- Number of connections for each network provider. Please split the connection into the following, Voice Only, Voice and Data and Data. Please provide me with a figure for each one including if the organisation doesn't have any.**

297 Voice & data connections

422 Data connections

(Total 719 connections) – We have no voice only

4. **Duration of the contract- please state if the contract also includes contract extensions for each provider.**

4 years + extension

5. **Contract Start Date-** please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.

April 2017

6. **Contract Expiry Date-** please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

April 2021

7. **Contract Review Date-** Please can you provide me with a date on when the organisation plans to review this contract.

April 2020

8. **The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.**

Sarah Barr- Associate Director of IM&T (Chief Information Officer)

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Darren Cross- Deputy Associate Director of IM&T

dcross@nhs.net

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>