

Date: 16 July 2018

Re: Freedom of Information Request
Ref: 136-2018

Thank you for your email dated 26th June 2018, requesting information regarding SIM card/mobile networks.

The information that you require is as follows:

SIM card/mobile networks related information. NOTE we do not require handset information.

- 1. How many mobile phone users do you have (this includes smartphone users, basic mobile phone users, data only users and any other device that requires a SIM card)?**
719
- 2. Which network(s) are these currently with?**
Vodafone
- 3. When are these contracts due to expire?**
April 2021
- 4. The name of the person responsible for the administration of these contracts?**
Darren Cross/Sarah Barr
- 5. The name under which the contract is awarded i.e. NHS Trust of...?**
The Clatterbridge Cancer Centre

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>