

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 16 July 2018

Re: Freedom of Information Request Ref: 130-2018

Thank you for your email dated 19<sup>th</sup> June 2018, requesting information regarding the Trusts PACS system.

The information that you require is as follows:

We have noted that you use a Carestream Health PACS system at your trust expired in 2018-06-01.

Can I ask when the latest expiration date of the contract is?

The contract has been renewed for 5 years from 1<sup>st</sup> July 2018 therefore the expiration date is 30<sup>th</sup> June 2023.

Is it an annually renewed contract?

No - 5 year contract

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM

Version: 1.0 Ref: ECGMFOIRE