

Date: 14 June 2018

Re: Freedom of Information Request
Ref: 109-2018

Thank you for your email dated 18th May 2018 requesting various information regarding GDPR.

The information that you require is as follows:

1. **Have you invested in technology specifically to comply with GDPR?**

No

2. **Which information security framework(s) have you implemented?**

Cyber Essentials

3. **Have you signed contractual assurances from all the third-party organisations you work with requiring that they achieve GDPR compliance by 25 May 2018?**

No – Not all the third-party organisations, have access to the Trust's Information or Information Assets

4. **Have you completed an audit to identify all files or databases that include personally identifiable information (PII) within your organisation?**

Yes

5. Do you use encryption to protect all PII repositories within your organisation?

No

6. As part of this audit, did you clarify if PII data is being stored on, and/or accessed by:

- a. Mobile devices **Yes**
- b. Cloud services **Yes**
- c. Third party contractors **Yes**

7. Does the organisation employ controls that will prevent an unknown device accessing PII repositories?

Yes

8. Does your organisation employ controls that detect the security posture of a device before granting access to network resources – i.e. valid certificates, patched, AV protected, etc.

Yes

9. Should PII data be compromised, have you defined a process so you can notify the relevant supervisory authority within 72 hours?

Yes

10. Have you ever paid a ransom demand to have data returned / malware (aka ransomware) removed from systems?

No

11. To which positions/level does your data protection officer report? i.e. CISO, CEO, etc.

Board Level - Acting Director of Finance (Senior Information Risk Owner)

Sub-Board Level – Associate Director of Quality

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>