



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

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Wirral  
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Date: 7 June 2018

**Re: Freedom of Information Request**  
**Ref: 106-2018**

Thank you for your email dated 16th May 2018 requesting information relating to water and waste water pipework.

**Could you please provide me with the following information:**

- 1) How much did your organisation spend on water and waste water pipework investigation and/or repair in the past 12 months (or the most recent completed 12 months)**
- 2) What provider(s) did your organisation use for water and waste water pipework investigation and/or repair in the past 12 months (or the most recent completed 12 months)**
- 3) Do you hold a contract with a supplier or suppliers of water and waste water pipework investigation and/or repair?**
- 4) If you answered yes to Q.3, who are the contracts with?**
- 5) If you answered yes to Q.3, when do the contracts end?**
- 6) Do you have a procurement planned for the provision of water and waste water investigation and/or repair in the next two years?**
- 7) If you answered yes to Q.6, when is this process planned for commencement?**
- 8) Who is the decision maker pertaining to water and waste water pipework investigation and/or repair within your organisation?**
- 9) How much did your organisation spend on water and waste water pipework replacement in the past 12 months (or the most recent completed 12 months)**
- 10) What provider(s) did your organisation use for water and waste water pipework replacement in the past 12 months (or the most recent completed 12 months)**
- 11) Do you hold a contract with a supplier or suppliers of water and waste water pipework replacement?**
- 12) If you answered yes to Q.11, who are the contracts with?**
- 13) If you answered yes to Q.11, when do the contracts end?**

- 14) Do you have a procurement planned for the provision of water and waste water replacement in the next two years?
- 15) If you answered yes to Q.14, when is this process planned for commencement?
- 16) Who is the decision maker pertaining to water and waste water pipework replacement within your organisation?
- 17) How much did your organisation spend on lead service pipe replacement in the past 12 months (or the most recent completed 12 months)
- 18) What provider(s) did your organisation use for lead service pipe replacement in the past 12 months (or the most recent completed 12 months)
- 19) Do you hold a contract with a supplier or suppliers lead service pipe replacement?
- 20) If you answered yes to Q.19, who are the contracts with?
- 21) If you answered yes to Q.19, when do the contracts end?
- 22) Do you have a procurement planned for the provision of lead service pipe replacement in the next two years?
- 23) If you answered yes to Q.22, when is this process planned for commencement?
- 24) Who is the decision maker pertaining to lead service pipe replacement within your organisation?

Unfortunately, we do not hold this information. All of our pipework maintenance is covered by a Service Level Agreement with Wirral University Hospital and as such we are unable to see the cost of individual repairs and replacements.

However, if you contact Wirral University Hospital directly, they may be able to provide you with this information. Should you choose to do so, please request the information from them under the Freedom of Information Act 2000. More information on how you can do this can be found on their website via the following link:

<http://www.wuth.nhs.uk/patients-and-visitors/about-us/freedom-of-information/>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>