

Date: 1 June 2018

Re: Freedom of Information Request
Ref: 98-2018

Thank you for your email dated 9th May 2018 requesting information relating to potholes across the Trust estate.

The information that you require is as follows:

Could you please provide the following information relating to potholes across your estate:

- 1. Please detail the annual cost to your Trust of a) damage directly caused by potholes and b) repairing potholes, in each financial year since 2010.**

a) We do not have any record of damage that has been caused by potholes within the time period requested.

b) Cost is not separately identified for pothole repair as this sits within an overall maintenance service provided by Wirral University Teaching Hospital via a Service Level Agreement.

- 2. Please detail how many potholes there are across your estate in total at the current time.**

None known

3. How many potholes have been reported on your estate each year since 2010?

Unfortunately, this information is not available as it is not recorded within our systems.

4. What is the diameter of the largest pothole currently on your estate? Please also provide details of the size of the largest pothole which has existed on your estate since 2010.

Unfortunately, this information is not available as it is not recorded within our systems.

5. Please outline how many occasions there have been when you wished to repair a pothole, but due to funding shortages the pothole was not repaired or the repair was delayed.

None known

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>