



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 30 May 2018

Re: Freedom of Information Request
Ref: 94-2018

Thank you for your email dated 2nd May 2018 requesting information with regards to overseas visitors, migrants and former UK residents.

The information that you require is as follows:

- 1. The number of overseas visitors, migrants and former UK residents who have been charged upfront for healthcare treatment by the Trust since October 2017 (excluding private patients using paid-for services offered by the Trust)**

Nil

- 2. The total costs charged for the treatments referred to in question 1**

N/A

- 3. The number of overseas visitors, migrants and former UK residents who have been refused healthcare treatment by the Trust since October 2017 because they did not pay upfront charges that were imposed (excluding private patients using paid-for services offered by the Trust)**

N/A

- 4. Any data the Trust holds on the reasons for the refusal/inability of the patients referred in response to question 3 to pay the imposed upfront charges**

N/A

- 5. Any data the Trust holds on the conditions the patients referred to in response to question 3 wished to be treated for, or alternatively the treatments that were subject to the imposed charges (these may be grouped into over-arching categories for data protection reasons)**

N/A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>