



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 16<sup>th</sup> April 2018

**Re: Freedom of Information Request**  
**Ref: 60- 2018**

Thank you for your email dated the 27<sup>th</sup> March 2018, requesting information regarding IT systems.

The information that you require is as follows:

**Incident & Risk Management**

**What systems does the trust use for its incident reporting and risk management?**

**Datix**

**Datix does not have 'signed contracts' instead we have a software licence agreement with Datix which constitutes acceptance of the current version of the Datix Software Licence (as varied from time to time).  
The cost of the current annual Datix licence is £22,092.79**

- **Where the trust uses a supplied / software incident and risk management system can they state who the supplier is?**
- **What was the term of the contract?**
- **What is the value of the contract?**
- **When does the contract expire?**

### Employee Compliance

What systems does the trust use for managing staff training and compliance?

- Where the trust uses a supplied staff training and compliance system can they state who the supplier is?

**IBM**

- What was the term of the contract?

**5 years**

- What was the value of the contract?

**This is a national contract however the Trust pays £4,125.00 per annum**

- When does the contract expire?

**December 2019**

### Quality & Compliance

What systems does the trust have to managing quality and compliance?

**The Trust does not have any specific systems for managing Quality & Compliance.**

The Trust does not have any specific systems for Quality & Compliance.

- Where the trust uses a supplied / software quality and compliance system can they state who the supplier is?
- What was the term of the contract?
- What was the value of the contract?
- When does the contract expire?

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**