



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 24th April 2018

Re: Freedom of Information Request
Ref: 57- 2018

Thank you for your email dated the 26th March 2018, requesting information regarding physical assaults and private security.

The information that you require is as follows:

1. The total amount spent by your trust on private security during:

Service Level Agreement with Wirral University Teaching Hospital NHS Foundation Trust (WUTH) for The Clatterbridge Cancer Centre- Wirral:

- a) 2014/15- £125,426
- b) 2015/16- £127,334
- c) 2016/17- £129,603
- d) 2017/18- £123,114

Service Level Agreement with The Walton Centre for The Clatterbridge Cancer Centre- Aintree:

The provision of security is included within our overall charge from The Walton Centre and is not separately broken down. As the Aintree centre is relatively small the security activity is absorbed within Walton's area security patrols around their site.

2. The total number of physical assaults on NHS staff during:

- a) 2014/15 - 1
- b) 2015/16 - 2
- c) 2016/17 - 2
- d) 2017/18 - 4

Please note I am interested in physical assaults only here if possible.

If you are unable to isolate physical assaults from all assaults, please give figures for all assaults but make it clear that you have done so.

3 a) Does your trust currently pay for private security?

b) If yes, please name the site(s) they cover

The Trust pays for security through a Service Level Agreement with two Trusts:

The Walton Centre

WUTH

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>