

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 23<sup>rd</sup> April 2018

Re: Freedom of Information Request

Ref: 51- 2018

Thank you for your email dated the 23rd March 2018, requesting information regarding Nursing.

#### The information requested and our responses can be found in Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could

take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM

# **Appendix 1**

### Freedom of Information Request - Nurses

1. Please complete the table showing, permanent, agency and nurse gaps.

	Jan- 17	Feb- 17	Mar- 17	Apr- 17	May- 17	Jun- 17	Jul- 17	Aug- 17	Sep- 17	Oct- 17	Nov- 17	Dec- 17	Jan- 18	Feb- 18
Nurses Employed	197	202	205	209	213	209	291	293	290	299	301	299	300	306
Nurse Vacancies	13.82	11.53	6.79	8.81	7.49	7.48	10.77	8.37	10.43	6.62	6.71	5.02	5.61	3.16
Agency Nurses Employed	0	0	0	0	0	0	0	0	0	0	0	0	0	0

- 2. How many nurse vacancies do you currently have? 6.28
- 3. What hourly rate do you pay for an agency nurse (Band 5, Band 6)? Please complete the table below.

Agency Rates Paid for nurses	Highest (£)	Lowest (£)	Average (£)
Band 5	27.29	16.52	£16.52
Band 6	33.77	20.45	£20.45

- 4. What was your total nursing agency spend Jan 2017 to Dec 2017 inclusive? £ 4,272.57
- 5. Please complete the table below to show where your nurses come from. Add number of nurses per month by location.

Where did	Jan-	Feb-	Mar-	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-
new nurses	17	17	17	17	17	17	17	17	17	17	17	17	18	18
come from?														
UK	2	8	3	6	4	0	86	3	1	8	3	1	5	7
EU														
India														
Philippines														
Other														

# 6. Please identify the source how you recruit nurses?

Recruitment Source	UK	Abroad
	% from source	% from source
Directly yourself	100 %	%
Framework provider	%	%
Non-framework recruitment company	%	%
HEE (including via Global Learners Programme)	%	%
Other	%	%
	100%	0%

7. For nurses joining from outside of the EU, please detail what is offered in your package and how much you pay for this?

N/A we have not taken part in any recruitment outside of the EU during this period.

Nurse Package	Included	How Much (£)
Payment for IELTS or OET Training courses	Yes No	
Payment for IELTS Exam	Yes No	
Payment for OET Exam	Yes No	
Payment for CBT Training	Yes No	
Payment for CBT Exam	Yes No	
NMC Application Fee	Yes No	
Police Clearance Certificate (PCC) in India	Yes No	
DBS	Yes No	
Visa (nurse)	Yes No	
Payment for IELTS UKVI if OET taken (needed for visa)	Yes No	
Visa (Dependants)	Yes No	
Immigration Skills Charge	Yes No	
Health Surcharge	Yes No	
Flight to UK	Yes No	
Emergency return flight (personal circumstances)	Yes No	
Transfer from Airport to Accommodation	Yes No	
1 month accommodation	Yes No	
3 month accommodation	Yes No	
> 3 months accommodation	Yes No	
Access to Hospital Accommodation	Yes No	
Food Vouchers	Yes No	
Other re-location allowance	Yes No	

	Dalla 3	Dallu 4					
Point	Band 3	Band 4					
Supplementary documents available upon request.  15. When a nurse joins your Trust, having not cleared OSCE, what is the payment start point? Please tick below.  N/A to date							
14. Please provide a copy of your health declaration form.							
13. Do you have a health o	declaration form to complete	e? x Yes  No					
12. Do you vet documenta o If you do not do	ntion yourself? x Yes No o your own vetting, who doe	s this? N/A					
N/A							
11. What is the average le UK?	ngth it takes before a nurse p	passes OSCE from arriving i					
10. How many places do y	ou have on your OSCE Progra	amme? <mark>N/A</mark>					
9. Do you have an in-hou	se OSCE training Programme	e? Yes <mark>x No</mark>					
£ 0							
outlined above)	itilient per hurse: (please u	o not include any of the fee					
N/A							
Please provide details	of anything else you provide	not included in the above.					

Point	Band 3	Band 4
Tick pay point that applies		
1		
2		
3		
4		
5		
6	£16,968	
7	£17,524	
8	£18,157	
9	£18,333	
10	£18,839	
11	£19,409	£19,409

12	£19,852	£19,852
13		£20,551
14		£21,263
15		£21,909
16		£22,128
17		£22,683

Do the following London Weightings and caps apply?

Weighting		Сар	
Inner (20%)	Yes No	£6,405	Yes x No
Outer (15%)	Yes No	£4,483	Yes x No
Fringe (5%)	Yes No	£1,665	Yes x No

16. Which recruitment agencies have you used in the last 3 years?

### N/A for Nursing

17. At what point do you interview nurses and make job offers? Please tick level below:

N/A at this time

IELTS	7.0	6.5	6.0	<6.0
OET	В	C+	c	D

18. Have you done any in-country interviews in India?

Yes x No

19. If yes, please identify where? If other, please list locations

Cochin	Yes No
Trivundrum	Yes No
Kottayam	Yes No
Chennai	Yes No
Bangalore	Yes No
Mumbai	Yes No
Hyderabad	Yes No
Kolkata	Yes No
Delhi	Yes No
Other	Yes No

20. Have you done any in-country interviews in Philipinnes? Yes X No If yes, please identify where?

- 21. Do you conduct Skype interviews? x Yes No
- 22. How quick do you turn around job offers? N/A
- 23. From your overseas nurse recruitment, how many have left in the last 12 months? N/A