



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 29<sup>th</sup> March 2018

**Re: Freedom of Information Request**  
**Ref: 43- 2018**

Thank you for your email dated 14th March 2018 requesting information regarding Trust spend on taxi and courier services.

The information that you require is as follows:

Unfortunately we are unable to provide this information for the period 2012/13. Following a scoping exercise completed by our Finance Department it has become evident that in order to meet the full requirements of this request there would be a significant impact on both time and workload within the Trust. This is due to the fact that this information is not readily available on any of our Trust electronic systems and would require us to recall the information from storage, and have a member of staff manually review and extract the requested information.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the 'appropriate limit', which for local authorities is £450, or 18 hours (at £25 per hour). This represents the estimated cost of one person spending 2.5 working days locating the documents that contain the information and extracting the relevant information containing it. This would take considerable time and cost which we estimate will exceed the "appropriate limit".

- 1) Please state the amount your authority spent on taxis and courier services in each of the following financial years:

This should include both taxis and private hire vehicles.

i) 2012/13		Please see above
ii) 2013/14		63,526.74
iii) 2014/15		53,410.13
iv) 2015/16		41,346.52
v) 2016/17		59,158.17
vi) 2017/18 to 15.01.18		26,221.28

- 2) Please provide a breakdown of the amount spent on taxis and courier services by department (for example, pathology, accident and emergency, etc.)

Please provide information for each of the following financial years:

- i) 2012/13 **Please see above**
- ii) 2013/14

AREA	£	Reason
ADMIN	25.00	Patient Travel
CHEMOTHERAPY OUTPATIENTS	21,193.95	Patient Travel , Delivery of OPD Drugs (courier services)
CYCLOTRON PATIENT CARE	10,836.61	Taxi service for Proton patients to accommodation before and after treatment
PATIENT SUPPORT CLINICAL	29,896.50	Patient Travel
PHARMACY DEPARTMENT	1,574.68	Late scripts, drug delivery to Hubs (courier services)
	<b>63,526.74</b>	

- iii) 2014/15

AREA	£	Reason
CYCLOTRON PATIENT CARE	11,467.40	Taxi service for Proton patients to accommodation before and after treatment
FRCR study day	195.00	Course Delegate Travel
PATIENT SUPPORT CLINICAL	29,679.62	Patient Travel
PHARMACY DEPARTMENT	890.80	Late scripts, drug delivery to Hubs (courier services)
PHYSICS CONFERENCES ACC	18.80	
THERAPEUTIC RADIOGRAPHY	11,116.61	Patients missed hospital transport due to treatment overrunning
THERAPEUTIC RADIOGRAPHY AIN	41.90	SRS Patient travel
	53,410.13	

**iv) 2015/16**

AREA	£	Reason
CYCLOTRON PATIENT CARE	10,977.60	Taxi service for Proton patients to accommodation before and after treatment
FRCR study day	142.00	Course Delagate Travel
MATRON SERVICES	6,990.30	Courier
MRI	25.00	Patient Taxi's
PATIENT SUPPORT CLINICAL	3,251.48	Patient Taxi's
PHARMACY DEPARTMENT	18,687.58	Late scripts, drug delivery to Hubs (courier services)
THERAPEUTIC RADIOGRAPHY	1,272.56	Patients missed hospital transport due to treatment overrunning
	<b>41,346.52</b>	

**v) 2016/17**

AREA	£	Reason
CYCLOTRON PATIENT CARE	13,118.10	Taxi service for Proton patients to accommodation before and after treatment
PATIENT SUPPORT CLINICAL	9,144.46	Patient Taxi's
PHARMACY DEPARTMENT	34,792.48	Late scripts, drug delivery to Hubs (courier services)
SERIOUS ILLNESS CARE PROGRA	210.00	Sponsor Travel
THERAPEUTIC RADIOGRAPHY	1,893.13	Patients missed hospital transport due to treatment overrunning
	<b>59,158.17</b>	

**vi) 2017 to 15.01.18**

AREA	£	Reason
CYCLOTRON PATIENT CARE	11,763.03	Taxi service for Proton patients to accommodation before and after treatment
EXECUTIVE OFFICE	48.70	
PATIENT SUPPORT CLINICAL	5,031.16	Patient Taxi's
PHARMACY DEPARTMENT	8,248.59	Late scripts, drug delivery to Hubs (courier services)
THERAPEUTIC RADIOGRAPHY	1,129.80	Patients missed hospital transport due to treatment overrunning
	<b>26,221.28</b>	

**3) Please provide a breakdown of the amount spent on taxis and courier services by reason for spend (for example, staff transport, transport of test results or samples etc.)**

**Please provide information for each of the following financial years:**

**Please see above for this information**

- i) 2012/13**
- ii) 2013/14**
- iii) 2014/15**
- iv) 2015/16**
- v) 2016/17**
- vi) 2017/18 to 15.01.18**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**