

Date: 26th February 2018

Re: Freedom of Information Request
Ref: 14- 2018

Thank you for your email dated 29th January 2018 requesting information regarding PACS, VNA and RIS systems.

The information that you require is as follows:

Please can you provide the following information for your PACS, VNA and RIS systems used in the Trust. The abbreviations are clarified below.

PACS – (Picture Archiving and Communication System)

- **Who is your current PACS supplier?**

Carestream

- **When did that PACS contract begin?**

05/03/2018

- **When does the PACS contract end?**

30/06/2018 – with an option to extend

- **What was the total cost of the acquisition?**

£485,973

- **Did you purchase via capital and support, or managed service?**

Managed Service

- **What is the annual maintenance cost?**

£91,244

- How many studies do you conduct annually?

Approx. 20,000

VNA – (Vendor Neutral Archive) **We do not currently have a VNA**

- Who is your current VNA Supplier? **N/A**
- When did that VNA contract begin? **N/A**
- When does the VNA contract end? **N/A**
- What was the total cost of the acquisition? **N/A**
- Did you purchase via capital and support, or managed service? **N/A**
- What is the annual maintenance cost? **N/A**
- How many studies do you conduct annually? **N/A**

RIS – (Radiological Information System)

- Who is your current RIS Supplier?

HSS

- When did that RIS contract begin?

01/01/2013

- When does the RIS contract end?

30/06/2018 – with an option to extend

- What was the total cost of the acquisition?

£374,775

- Did you purchase via capital and support, or managed service?

Managed Service

- What is the annual maintenance cost?

£49,800

- How many studies do you conduct annually?

Approx. 20,000

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>