

Date: 20<sup>th</sup> December 2017

**Re: Freedom of Information Request**  
**Ref: 217- 2017**

Thank you for your email dated 6th December 2017 requesting various information with regards to pharmaceutical samples of licensed medicines.

The information that you require is as follows:

- 1) **Please confirm if the Institution accepts pharmaceutical samples of licensed medicines (i.e. sample packs provided free of charge)?**

**No**

- 2) **If it does, please confirm whether the Institution also accepts “cold chain” samples? If it does, is there any restriction on pack size?**

**N/A**

- 3) **Does the Institution have a formal policy relating to the receipt of samples in either of the above cases? If yes, please can you provide an electronic copy of this policy?**

**Yes- Please see page 33 of our 'Medicines Optimisation Policy V7.3'- Section- 7.4 Obtaining Medicines (Available upon request)**

- 4) **Excluding samples, are there any other circumstances or criteria under which the Institution would accept free of charge licensed medicines?**

**Yes, under an Early Access Medicines Scheme (EAMS)**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>