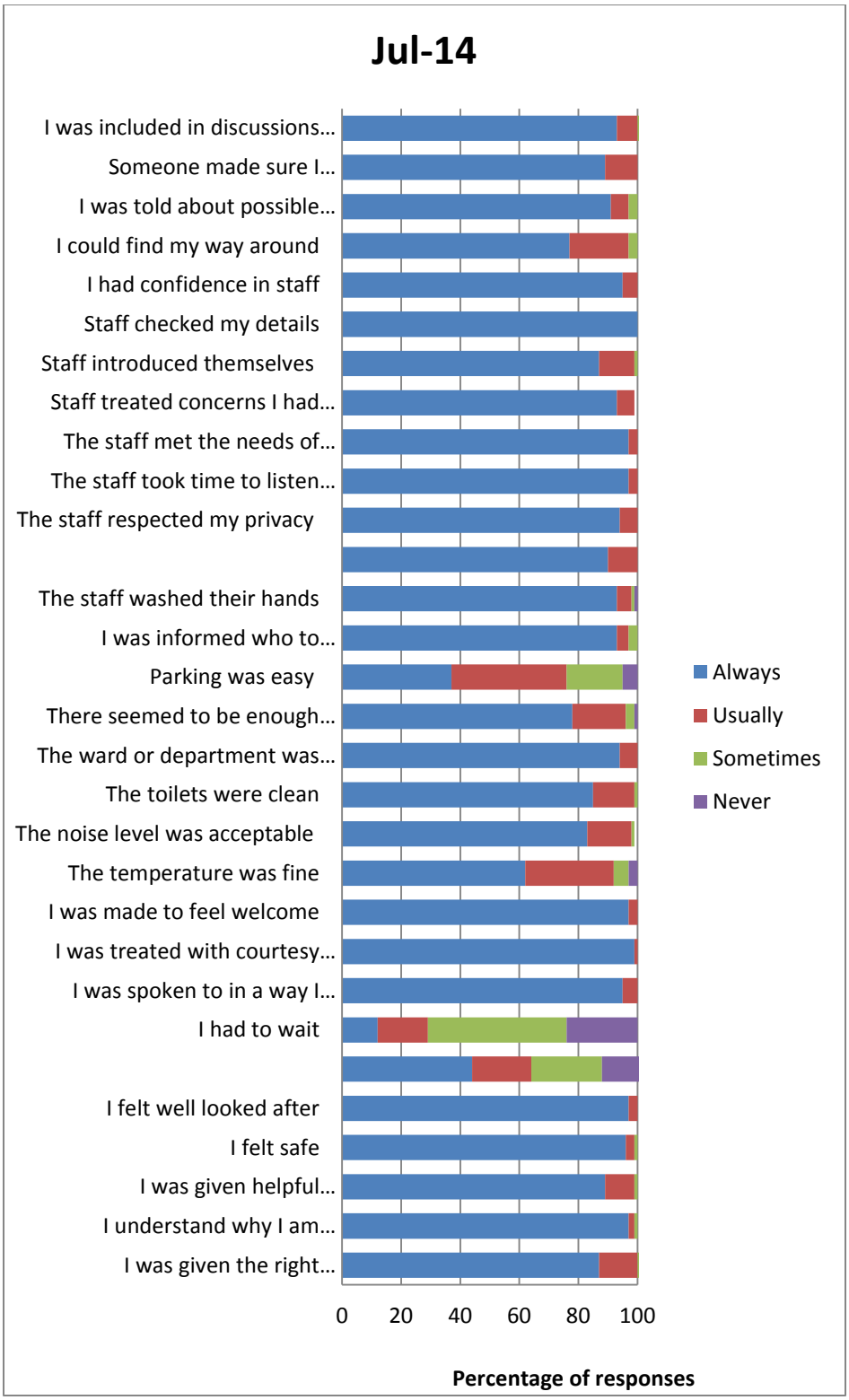
Jul-14
I was included in discussions...
Someone made sure I...
I was told about possible...
I could find my way around
I had confidence in staff
Staff checked my details
Staff introduced themselves
Staff treated concerns I had...
The staff met the needs of...
The staff took time to listen...
The staff respected my privacy
The staff washed their hands
I was informed who to...
Parking was easy
There seemed to be enough...
The ward or department was...
The toilets were clean
The noise level was acceptable
The temperature was fine
I was made to feel welcome
I was treated with courtesy...
I was spoken to in a way I...
I had to wait
I felt well looked after
I felt safe
I was given helpful...
I understand why I am...
I was given the right...
0
20
40
60
80
100
Percentage of responses
Always
Usually
Sometimes
Never