

Date: 22nd November 2017

Re: Freedom of Information Request
Ref: 188-2017

Thank you for your email dated 26th October 2017 requesting various information with regard to HR, Finance and Payroll.

The information that you require is as follows:

Human Resources

1. **The name of the business system your Human resources department use?**

Electronic Staff Record (ESR)

2. **The name of the supplier of this system?**

IBM

3. **The procurement method that was used to obtain this system i.e. what framework?**

ESR was procured as part of a national contract.

4. **The current contract status and procurement intentions, are you in procurement or have you already procured?**

The contract is on-going in line with NHS procurement

5. **Your current contract start date?**

2008

6. **Your current end date?**

N/A

7. Are you looking to renew this system?

N/A

8. The total contract Value?

£4,125 per annum

9. Do you have mobile access to this system yes or no?

Yes

10. The name and email address of your Director of Human Resources?

Heather Bebbington- heather.bebbington@nhs.net

Finance

1. The name of the business system your Finance department use?

Oracle R12

2. The name of the supplier of this system?

Oracle via NEP shared systems group

3. The procurement method that was used to obtain this system i.e. what framework?

Crown Commercial Services RM1042 Finance IT Software Solutions.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

Procured Oracle Cloud

5. Your current contract start date?

01/06/17

6. Your current end data?

31/03/25

7. Are you looking to renew this system?

No

8. The total contract Value?

£43k per annum

9. Do you have mobile access to this system yes or no?

Yes

10. The name and email address of your Director of Finance?

Yvonne Bottomley- yvonne.bottomley @nhs.net

Payroll

1. The name of the business system your Payroll department use?

Electronic Staff Record (ESR)

2. The name of the supplier of this system?

IBM

3. The procurement method that was used to obtain this system i.e. what framework?

ESR was procured as part of a national contract.

4. The current contract status and procurement intentions, are you in procurement or have you already procured?

The contract is on-going in line with NHS procurement

5. Your current contract start date?

2008

6. Your current end data?

N/A

7. Are you looking to renew this system?

N/A

8. The total contract Value?

£4,125 per annum. However, as this is an outsourced service we are unable to provide information as to whether there are any additional contract costs as this is amalgamated into our contract price and the company are unable to break this down by Trust.

9. Do you have mobile access to this system yes or no?

Yes

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>