



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date 24th October 2017

Re: Freedom of Information Request
Ref: 168-2017

Thank you for your email dated 27th September 2017 requesting information regarding staff sickness due to stress and anxiety since 2011/12.

The information that you require is as follows:

Could I please have the following for the year 2011/12 to 2016/17, broken down by financial year:

- 1. The number of nurses who took one or more days off work due to stress or anxiety**

Please see Appendix 1

- 2. The total number of days taken off sick with stress or anxiety across the workforce**

Please see Appendix 1

- 3. Total number of nurses employed**

Please see Appendix 1

The number of nurses who have left the service due to stress or anxiety since 2011

The system we use to record leavers (the Electronic Staff Record – ESR) does not currently capture stress or anxiety as a reason for leaving.

In 2015 we introduced a leaver questionnaire to try and capture this type of detail as a tool to analyse and look at how as an organisation we can work to reduce stress and improve working lives, however, to encourage staff to complete they questionnaire it is anonymous (unless carried out with a member of HR or a line manager) and based on the responses to date we are unable to provide any further information directly in relation to nursing staff and stress.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFM>

Appendix 1

Financial Year	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016	2016/2017
Number of Nurses who took one or more day off due to stress or anxiety	6	5	12	12	12	10
The total number of days taken off sick with stress or anxiety across the workforce	2823	3289	3389	4411	3776	3987
Total number of nurses employed	171	165	179	187	193	206
The number of nurses who have left the service due to stress or anxiety since 2011	N/A	N/A	N/A	N/A	N/A	N/A