

Date 12th October 2017

Re: Freedom of Information Request
Ref: 166-2017

Thank you for your email dated 25th September 2017 requesting information with regards to Wi-Fi contracts.

The information that you require is as follows:

1. **Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.**

In House

2. **Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.**

£14,500

3. **Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.**

2000

4. **What is the contract Type:**

- a. WiFi= WiFi contract,
- b. Managed=Part of a larger contract,
- c. **In-house=is the Wi-Fi managed and maintained in-house.**

4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

2

5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

Free

6. Manufacturer Name/Brand- Please provide me with the brand names of the Wi-Fi equipment which may include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

Cisco

7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

Wi-Fi Spark provide contract for patients and visitors

8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

1/11/2017

10. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

30/10/18

11. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

Andy Kilbane, 0151 556 5440, andy.kilbane@nhs.net

12. **IF** the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

N/A

13. If this service is provided in-house please provide me with:

1. Number of Users **2000**
2. Number of Locations/Site **2**
3. End User Offer **Free**
4. Manufacturer Name/Brand **Cisco, Wi-Fi Spark**
5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi
Andy Kilbane, 0151 556 5440, andy.kilbane@nhs.net

14. **IF** the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

- a. Current Provider **Wi-Fi Spark**
- b. Number of Users- This is normally the total number of staff with the organisation. **2000 (including patients and visitors)**
- c. Contract Description- Please can you provide me with a brief contract description of the overall contract. **Guest Access**
- d. Contract Expiry Date **30/10/18**
- e. Contract Review Date **31/07/18**
- f. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. **Andy Kilbane, 0151 556 5440, andy.kilbane@nhs.net**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>