

## COUNCIL OF GOVERNORS MEETING

<b>Agenda Item</b>	<b>042/17 (ii)</b>	<b>Date: 3rd July 2017</b>
<b>Subject /title</b>	<b>Quality Committee Performance Report</b>	
<b>Author</b>	<b>Hannah Gray, Head of Performance and Planning</b>	
<b>Responsible Director</b>	<b>Helen Porter, Director of Nursing &amp; Quality</b>	
<b>Executive summary and key issues for discussion</b>		
<p>This report provides an overview of quality at the Trust; highlighting performance against key quality indicators and providing supporting detail.</p> <p>This integrated quality performance report brings together the following documents into a single report:</p> <ul style="list-style-type: none"> <li>• Infection Control Report</li> <li>• Risk Report</li> <li>• Workforce and Organisational Development Report</li> <li>• Audit / Effectiveness Report</li> </ul> <p>It is presented in the following sections:</p> <ul style="list-style-type: none"> <li>• Quality Account: Improvement Priorities</li> <li>• CQUINs</li> <li>• Key Performance Indicators and supporting information related to: <ul style="list-style-type: none"> <li>○ Safe</li> <li>○ Effective</li> <li>○ Caring</li> <li>○ People Management and Culture</li> </ul> </li> </ul>		
<b>Strategic context and background papers (if relevant)</b>		
This approach is driven by the findings of Deloitte's Well Led Review 2016.		
<b>Recommended Resolution</b>		
The Council of Governors note the report and the actions being taken to address highlighted areas.		
<b>Risk and assurance</b>		
The report is part of the overall Trust Performance Management System, ensuring oversight of quality across the trust and delivery of quality related KPIs and initiatives.		
<b>Link to CQC Regulations</b>		
Regulation 12: safe care and treatment Regulation 17: good governance Regulation 18: staffing		
<b>Resource Implications</b>		
None		
<b>Key communication points (internal and external)</b>		
Communicated with internal senior management team for information and action where appropriate.		

### Freedom of Information Status

FOI exemptions must be applied to specific information within documents, rather than documents as a whole. Only if the redaction renders the rest of the document non-sensical should the document itself be redacted.

**Application Exemptions:**

- **Prejudice to effective conduct of public affairs**
- **Personal Information**
- **Info provided in confidence**
- **Commercial interests**
- **Info intended for future publication**

Please tick the appropriate box below:

✓

**A. This document is for full publication**

**B. This document includes FOI exempt information**

**C. This whole document is exempt under FOI**

IMPORTANT:

If you have chosen B above, highlight the information that is to be redacted within the document, for subsequent removal.

Confirm to the Trust Secretary, which applicable exemption(s) apply to the whole document or highlighted sections.

### Equality & Diversity impact assessment

Are there concerns that the policy/service could have an adverse impact because of:	Yes	No
Age		✓
Disability		✓
Gender		✓
Ethnicity		✓
Sexual Orientation		✓
Religion / Belief		✓
Pregnancy and maternity		✓
Civil Partnership and Marriage		✓

If YES to one or more of the above please add further detail and identify if full impact assessment is required.

### Next steps

### Appendices

### Corporate Objectives supported by this report

Improving Quality	✓	Maintaining financial sustainability	
Transforming how cancer care is provided across the Network		Continuous improvement and innovation	✓
Research		Generating Intelligence	

### Link to the NHS Constitution

Patients		Staff	
Access to health care		<i>Working environment</i> Flexible opportunities, healthy and safe working conditions, staff support	
Quality of care and environment	✓	<i>Being heard:</i> <ul style="list-style-type: none"> <li>• Involved and represented</li> <li>• Able to raise grievances</li> <li>• Able to make suggestions</li> <li>• Able to raise concerns and complaints</li> </ul>	✓
Nationally approved treatments, drugs and programmes			
Respect, consent and confidentiality			
Informed choice		Fair pay and contracts, clear roles and responsibilities	
Involvement in your healthcare and in the NHS		Personal and professional development	✓
Complaint and redress	✓	Treated fairly and equally	