

## Arriving & checking in for your appointment

You will be greeted by our friendly staff and volunteers who will help you check in for your appointment. They will be happy to provide all the information you need. If you have any questions, just ask them.

## Facilities

### Food & drink

Our cafe facility is provided by the Blackburne House Bistro team. The cafe is located on Level M1 serving hot and cold food and drinks. Vending machines can also be found on Level M1 for drinks and snacks.

### Toilets & changing facilities

The main public toilets are on Level M1, including accessible toilets, baby change and infant feeding. There are also accessible toilets on every floor next to the public lifts. There is a Changing Places facility on Level M2.

### Cancer Information & Support Centre

The Information & Support Team is available to help with your questions related to living with, and life after cancer. They offer information, practical and emotional support, advice and a listening ear to anyone affected by cancer. Drop into their office on Level M2 or contact them on: [ccf-tr.informationcentre@nhs.net](mailto:ccf-tr.informationcentre@nhs.net)

#### Did you know cancer patients in England are entitled to free prescriptions?

Pick up an application form for free prescriptions from the Information & Support Centre on Level M2.

## Visiting/ accompanying patients

We currently have visiting restrictions to reduce the risk of infection. Please check the 'Information for visitors' page on our website [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk) for the latest information or call us on **0151 556 5000** to check.

## About Clatterbridge Cancer Centre – Liverpool

The hospital is in the heart of Liverpool. The 11-storey building has state-of-the-art facilities and delivers a wide range of highly-specialist care including pioneering chemotherapy, immunotherapy, bone marrow transplant, gene therapy and radiotherapy.

The services also include diagnostics and imaging, outpatients, daycase treatments, a Teenage & Young Adult Unit, clinical therapies, and a wide range of cancer information and support.

Its location close to the Royal Liverpool University Hospital and the University of Liverpool means:

- We can provide safer care for the most seriously unwell cancer patients, with rapid on-site access to medical and surgical specialties.
- We can carry out a wider range of research and clinical trials for new treatments.

We continue to provide services at our Wirral and Aintree sites, other hospitals across Cheshire & Merseyside, and in the community.

## For more information

We hope this leaflet answers any questions you have about visiting Clatterbridge Cancer Centre – Liverpool for the first time. You will find further information on our website at [www.clatterbridgecc.nhs.uk/cccl](http://www.clatterbridgecc.nhs.uk/cccl). If you have any other questions, please call the number on your appointment letter.

If you don't have a letter, call **0151 556 5000**.

If you have any comments, concerns or complaints please contact the Patient Advice & Liaison Service (PALS): [ccf-tr.pals@nhs.net](mailto:ccf-tr.pals@nhs.net) or **0151 556 5203/07917 273620**

Clatterbridge Cancer Centre - Liverpool,  
65 Pembroke Place,  
Liverpool,  
L7 8YA

[www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)



**NHS**  
The Clatterbridge  
Cancer Centre  
NHS Foundation Trust

Your appointment at  
**Clatterbridge Cancer  
Centre – Liverpool**



## Introduction

Clatterbridge Cancer Centre – Liverpool is our flagship hospital providing highly-specialist cancer care for people in Cheshire & Merseyside and beyond. This leaflet explains more about the hospital and how to get there.

## Visiting the hospital for the first time

We understand you may be a little anxious about visiting Clatterbridge Cancer Centre – Liverpool for the first time. Please don't worry. This leaflet contains lots of helpful information. Our friendly staff and volunteers will be on hand to help when you arrive.



## Location

Clatterbridge Cancer Centre – Liverpool is located at 65 Pembroke Place, Liverpool, L7 8YA.

The hospital building is next door to the Dental Hospital and close to the Royal Liverpool Hospital.

**(Please note: the main entrance is on Pembroke Place. There is no access to Clatterbridge Cancer Centre - Liverpool from the Royal Liverpool Hospital building.)**

**Inpatient visitors** can also use Level 9 of Paddington Village Car Park for free parking. Bring your parking ticket to the main reception desk in the hospital and ask the staff to validate it for free parking.

The car park is open 24 hours a day, 7 days a week. There is a free Arriva shuttle bus (daytimes, Mon-Fri) between the hospital and the car park. The shuttle bus is wheelchair accessible. Measures are in place to ensure passenger safety on the short journey. Passengers are required to wear a face covering.

The bus departs directly outside Paddington Village Car Park and returns from the Pembroke Place bus stop (outside the Dental Hospital). The bus stops are clearly signposted. Please visit the 'Our Locations' page on our website for the shuttle bus timetables: [www.clatterbridgecc.nhs.uk/where-to-find-us](http://www.clatterbridgecc.nhs.uk/where-to-find-us).

## Getting there



### Parking

We provide **free patient parking** on Level 9 of Paddington Village Car Park, Elm Grove, Smithdown Lane, Liverpool.



### Pick-up and drop-off

There is a small pick-up and drop-off area at the main entrance on Pembroke Place. Vehicles can pull in to pick up / drop off but are not allowed to wait here.



### Wheelchair users

The shuttle bus is wheelchair accessible. Wheelchair users travelling in a vehicle with another driver can also be dropped off at Clatterbridge Cancer Centre – Liverpool before parking. We have staff and volunteers who will be happy to help you.



### Cycling & public transport

There are cycle racks outside the main entrance on Pembroke Place. Clatterbridge Cancer Centre – Liverpool is also well served by public transport.

Visit [merseytravel.gov.uk](http://merseytravel.gov.uk) for more information.