What do I do if I feel unwell?

If you are unwell during or after your cancer treatment please call **The Clatterbridge Cancer Centre Hotline on 0800 169 5555.**

Your call will be answered by a dedicated nurse advisor. This line is available 24 hours a day, 7 days a week.

St Helens patients, please contact the **Lilac Centre 01744 646 170**, Monday to Friday between 9am - 5pm.

Outside of these hours please contact **The Clatterbridge Cancer Centre Hotline on 0800 169 5555.**

How do I contact the Clatterbridge in the Community Treatment Service Team?

Clatterbridge in the Community office

Direct number: 0151 556 5889 (Monday to Friday 8.30am - 4.30pm)

If you are interested about receiving your cancer treatment at home, in the workplace, or another suitable community setting, please speak to a member of staff or discuss with your Consultant.



How we produce our information

All of our leaflets are produced by staff at The Clatterbridge Cancer Centre and this information is not sponsored or influenced in any way. Every effort is made to ensure that the information included in this leaflet is accurate and complete and we hope that it will add to any professional advice you have had. All our leaflets are evidence based where appropriate and they are regularly reviewed and updated. If you are concerned about your health in any way, you should consult your healthcare team.

We rely on a number of sources to gather evidence for our information. All of our information is in line with accepted national or international guidelines where possible. Where no guidelines exist, we rely on other reliable sources such as systematic reviews, published clinical trials data or a consensus review of experts. We also use medical textbooks, journals and government publications.

References for this leaflet can be obtained by telephoning 0151 556 5570.

If you need this leaflet in large print, Braille, audio or different language, please call 0151 556 5570.

If you have a comment, concern, compliment or complaint, please call 0151 556 5203.

The Clatterbridge Cancer Centre NHS Foundation Trust Clatterbridge Road, Bebington, Wirral, CH63 4JY.

Tel: 0151 556 5000

Web: www.clatterbridgecc.nhs.uk

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Your cancer treatment in your community

General information

A guide for patients and carers

The Clatterbridge Cancer Centre is one of the first cancer centres in the UK to use its own highly-trained nurses to deliver cancer treatments to patients in the community.



As one of the leading cancer centres in

the country, we always strive to provide the best cancer care to the people we serve and are continually looking at how we can improve the patient experience to make the journey less stressful for patients.

Clatterbridge in the Community (CiC) is a treatment service which has been developed by The Clatterbridge Cancer Centre to allow patients to receive a safe and efficient service closer to their own homes.

The nursing team is based at Clatterbridge Cancer Centre - Wirral and travel to patients across Liverpool, St Helens, Southport, Ormskirk, Halton, Cheshire and Wirral.

Who can have treatment with the Clatterbridge in the Community team?

Patients who receive a select number of medications have the opportunity to receive their treatment in the comfort of their own homes, workplace or another suitable community setting. A clinical staff member or your consultant can refer you to the treatment service if they think you are suitable to receive your cancer treatment by our Clatterbridge in the Community team.

How does the service work?

Our team of highly-trained specialist chemotherapy nurses from The Clatterbridge Cancer Centre will visit you to deliver your treatment. The treatment will be given in the same way as in a clinical setting except it will be in the comfort of your own home, work place or other community setting. The service is available during the week with locations allocated to set days.

A member of the nursing team will contact you to go through a short assessment. You will then receive a reminder message one week before your appointment. Our staff will try to accommodate requests as much as the service will allow and will always prioritise times for patients who are receiving radiotherapy or have other medical appointments or work on their treatment day. We ask that you inform us of any appointments ASAP.

What if I want my treatment at work?

Our workplace treatment service is an extension of our Clatterbridge in the Community service and is intended to make treatment more convenient for you. If you have indicated that you may be interested in receiving treatment in your workplace we will put steps in place to make this happen. In order to offer treatment in your workplace we need to:

- Obtain permission from your employer
- Arrange a suitable, clean and private location to provide your treatment in your workplace
- Identify a suitable place for the nursing staff to wash their hands
- Ensure access for nursing staff in your workplace (they will need to be able to park nearby)
- Undertake a risk assessment by CCC staff to highlight no inappropriate risks in providing your treatment at work
- Confirm there are no particular hazards for visitors at your workplace

Will I still see my Consultant?

Yes, you will continue to have appointments at your usual clinic.

