



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 11 August 2022

**Re: Freedom of Information Request**  
**Ref: 259-2022**

Thank you for your email dated the 21<sup>st</sup> July 2022, requesting information in relation to Discharge medicines service.

The information you require is as follows:

**I am requesting the following information on the NHS discharge medicine service (DMS), which became a nationally commissioned service on 15 February 2021.**

- 1) **When did your trust begin referring patients through the NHS DMS?**  
**Not yet commenced. This is due to start at the end of August 2022.**
- 2) **How many patients has your trust referred to community pharmacies through the DMS between 15 February 2021 and 14 July 2022?**  
**Nil**
  - a. **How many patients has your trust discharged in total within this timeframe?**  
**3357 - This includes inpatient stays but excludes day cases**
- 3) **According to [national guidance for operating the DMS](#), trusts are responsible for developing their own eligibility criteria for patients referred through the service that meet “local population needs” (see page 13). Please could you supply a copy of your trust’s eligibility criteria for referring patients through the DMS?**  
**Trust guidance is currently in development.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://forms.office.com/r/eLzHXi49Ea>



Kind regards,

The Information Governance Team  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)