

Date: 22 August 2022

Re: Freedom of Information Request
Ref: 269-2022

Thank you for your email dated the 29th July 2022, requesting information in relation to NHS Digital eReferral Service Process.

The information you require is as follows:

| | |
|---|-----------|
| Does the Trust receive referrals from GPs via the NHS Digital e-Referral Service System? | No |
|---|-----------|

If yes please provide the following:

| | Appointments for booking worklist | Appointment Slot Issue worklist |
|---|--|--|
| Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2020 | N/A | N/A |
| Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2021 | N/A | N/A |
| Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2022 | N/A | N/A |

| | |
|--|------------|
| Number of patients delayed treatment due to 180 Drop off 2020 | N/A |
| Number of patients delayed treatment due to 180 Drop off 2021 | N/A |
| Number of patients delayed treatment due to 180 Drop off 2022 | N/A |

| | |
|--|------------|
| Number of Incidents reported relating to eRS 180 day drop off | N/A |
|--|------------|

| |
|---|
| Brief summary of process in place to capture ers worklist 180 day drop off referrals |
| N/A |

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://forms.office.com/r/eLzHXi49Ea>



Kind Regards,

The Information Governance Team
Contact Email: ccf-tr.foi@nhs.net