



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 17 June 2022

Re: Freedom of Information Request 173-2022

Thank you for your email dated the 25th May 2022, requesting information in relation to emergency planning information.

The information that you require is as follows:

1. **Do you use a mass notification system or emergency planning software for major incidents (within EPRR)? This also includes pager systems for notifying employees when a major incident occurs.**
 - **No - The Clatterbridge Cancer Centre does not use the above.**

If yes, please answer the following questions:

- a. **What company provides the service?**
 - b. **Please confirm the value of the initial project and value of annual support/maintenance services (in £)?**
 - c. **When is the contract renewal date?**
2. **Who is the EPRR manager within the Trust?**
 - **Steve Povey, Emergency Planning Officer.**
 3. **Who is the Emergency Accountable Office within the Trust? Dear THE CLATTERBRIDGE CANCER CENTRE NHS FOUNDATION TRUST,**
 - **Joan Spencer, Chief Operating Officer.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY.

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind regards

Margaret Moore
Information Governance Administrator
Contact Email: ccf-tr.foi@nhs.net