



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 8 June 2022

**Re: Freedom of Information Request**  
**Ref: 162-2022**

Thank you for your email dated the 16/05/2022, requesting information in relation to printing contracts.

The information you require is as follows:

1. **Number of MFDs (Multi-functional devices) & photocopiers at The Clatterbridge Cancer Centre NHS Foundation Trust – Approximately 100**
2. **Name of incumbent – Ricoh Ltd**
3. **Start/end date of contract – 1<sup>st</sup> March 2018 to 28<sup>th</sup> February 2023**
4. **Details of any extension options - N/A**
5. **Is this a managed service - Yes**
6. **What framework used LPP – Clinical and Digital Information Systems (CDIS), OJEU Ref 2016/S061-104740 LPP Ref LPP/2015/023 Lot 3.1a**
7. **Number of regular/desktop printers (in addition to above) - 50**
8. **Is there a support contract on above, if yes state start/end date – included in main contract**
9. **Does the trust have a Print Room - No**
10. **If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options**
11. **What print software does the trust run - Equitrac**

**12. Who supplies your outsourced print requirements – N/A**

**13. Start/end date of contract – N/A**

**14. Name of person responsible for print at the trust – James Crowther  
– Head of IT Operations**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**

Kind Regards,

The Information Governance Team  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)