



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 30 May 2022

Re: Freedom of Information Request
Ref: 145-2022

Thank you for your email dated the 26/4/2022, requesting information in relation to RPA/AI.

The information you require is as follows:

Which RPA technology provider does your organisation currently use? [Blue Prism](#)

Who is the person managing the RPA programme within your Trust, and what are their contact details? [David Croft, david.croft3@nhs.net](#)

How many licenses are in place under your current contract? [4](#)

What is the current annual spend with your supplier for RPA – split between license costs and professional services? [The Trust has taken the decision to withhold the information relating to this question as it contains specific details about our contractual arrangements with the provider. This information is commercially sensitive and is therefore exempt from disclosure under section 43\(2\) of the Freedom of Information Act 2000. Releasing this information is likely to prejudice the commercial interests of the Trust and the provider](#)

How many processes have you got live? [We are currently in development stage](#)

What is the contract start date? [The Trust has taken the decision to withhold the information relating to this question as it contains specific details about our contractual arrangements with the provider. This information is commercially sensitive and is therefore exempt from disclosure under section 43\(2\) of the Freedom of Information Act 2000. Releasing this information is likely to prejudice the commercial interests of the Trust and the provider](#)

What is the contract end date? The Trust has taken the decision to withhold the information relating this question as it contains specific details about our contractual arrangements with the provider. This information is commercially sensitive and is therefore exempt from disclosure under section 43(2) of the Freedom of Information Act 2000. Releasing this information is likely to prejudice the commercial interests of the Trust and the provider

Which EPR does your organisation use?

This information has previously been published and can be found at [Date \(clatterbridgecc.nhs.uk\)](#)

Which PAS does your organisation use?

This information has previously been published and can be found at [Date \(clatterbridgecc.nhs.uk\)](#)

Which patient communication (appointment management tool) does your trust use?

This information has previously been published and can be found at [Date \(clatterbridgecc.nhs.uk\)](#), [Date \(clatterbridgecc.nhs.uk\)](#)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could

take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

The Information Governance Team
Contact Email: ccf-tr.foi@nhs.net