



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 3 May 2022

Re: Freedom of Information Request
Ref: 133-2022

Thank you for your email dated the 19/04/2022, requesting information in relation to equality, diversity and inclusion.

The information you require is as follows:

Do you use a software product to manage your patient tracking list or waiting lists? If so, which product? [Power BI](#)

How many FTE validators do you use to maintain the accuracy of your patient tracking list? [Validation is performed by several staff within the Cancer Waits Team – time spent is not recorded.](#)

How much money has been spent on external validators on an annual basis for each of the last 3 years? [£0](#)

Do you carry out any staff training on RTT rules to improve the data quality of your waiting lists? If yes, please provide a short description of the training provided. [The Trust do not have waiting lists and RTT training is on the job training.](#)

Who is responsible for the production of your PTLs? Please provide name and job title. [The Trust's Business Intelligence Team. There is not a single responsible individual.](#)

Do you use a software tool to track data quality on your patient pathways? [No](#)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

The Information Governance Team
Contact Email: ccf-tr.foi@nhs.net