



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 28 April 2022

**Re: Freedom of Information Request**  
**Ref: 117-2022**

Thank you for your email dated the 01/04/2022, requesting information in relation to Rostering, Bank staff, overseas recruitment and agency staff.

The information that you require is as follows:

- 1) What rostering software provider do you use for the below staff groups and when does the contract expire?

a. Doctors	None at this time	
b. AHP's	Allocate	August 2022
c. Admin & Clerical workers	Allocate	August 2022
d. Support Staff	Allocate	August 2022
  
- 2) Do you use any regional collaborative banks, who administers this and for which staff groups?

The Trust is part of the Cheshire & Mersey Collaborative bank called Patchwork for medical staff. This is administered by St Helens & Knowsley NHS Teaching Trust.
  
- 3) Do you use overseas recruitment, for which staff groups and through what agencies?

Yes we have used NHS Professionals for the international recruitment of Nurses and GTEC for Allied Health Professionals.
  
- 4) Do you use an organisation to support your Agency Management and if so which one?

Liaison	Medical
NHS Professionals	All other staff groups
  
- 5) Do you have a Master or Neutral vendor contract in place for the following staff groups Nursing & Midwifery, Doctors, AHP's and Admin and clerical?

We do not have a Master or Neutral vendor contract in place

- a. If yes, please can you confirm the name of the supplier?
  - b. Can you confirm the contract end dates?
  - c. Does the Master or Neutral vendor contract include any other Trusts in addition to you?
- 6) Is your temporary staff bank in-house or outsourced for the staff groups below:  
Please confirm contract end dates:

a. Doctors	Outsourced	Patchwork	Contract end date
b. Nursing and Midwifery	Outsourced	NHS Professionals	June 2023
c. AHP's	Outsourced	NHS Professionals	June 2023
d. Admin & Clerical workers	Outsourced	NHS Professionals	June 2023
Support Staff	Outsourced	NHS	

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

The Information Governance Team  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)

Version: 1.0  
Ref: ECGMFOIRE