



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 28 April 2022

Re: Freedom of Information Request
Ref: 107-2022

Thank you for your email dated the 11/03/2022, requesting information in relation to Teleradiology.

The information that you require is as follows:

1. Does the Trust use outsourced teleradiology reporting services for any of the following?

i.	Overnight on-call (/urgent)	YES
ii.	Elective reporting (MRI/CT)	YES
iii.	Plain film/X-ray reporting	NO

2. Please provide the names of the teleradiology providers you use for each service (on-call and elective separately, if applicable) (e.g. Medica, Everlight, 4ways, TMC)

[Medica](#)

3. What is the start date, duration and end date of any current contracts with teleradiology providers?

[The initial contract started in 2015 and has extension renewal period every 2 years. Currently the end date for the current contract is November 2023.](#)

4. What is the **annual spend on teleradiology providers** in financial years 2019, 2020 and 2021 (or as available) by each provider?

i.	Medica 2019/20 - £72,999
	2020/21 - £109,287
	2021/21 - £388,880

5. Please provide the **annual volumes sent to teleradiology providers** for full financial year 2019, 2020, 2021, and year to date 2022 (or as available) **sent to each provider** split by the following

i. Overnight on-call (/urgent)

2019/20 – 0

2020/21 – 103

2021/22 – 258

ii. Elective reporting (MRI/CT)

2019/20 – 2,049

2020/21 – 2,899

2021/22 – 10,670

iii. Plain film/X-ray reporting

2019/20 – 0

2020/21 – 0

2021/22 – 0

6. Please provide the **annual total scans performed by the trust** full financial year 2019, 2020, 2021, and year to date 2022 (or as available) by the following

i. Overnight on-call (/urgent)

2019/20 -151 events 2020/21- 401events 2021/22 -384events 22 onwards 29 events (this is not reliable data due to the way the RIS system picks exams from the EPR) and times scans are undertaken

ii. Elective reporting (MRI/CT)

iii. Plain film/X-ray reporting

Year 19/20 Reporting CT/MRI exc Medica	
Events	Exams
9722	46177

Year 20/21 CT/MRI exc Medica	
Events	Exams
13834	87865

Year 21/22 Reporting CT/MRI exc Medica	
Events	Exams
15034	100790

Year 22 to date Reporting CT/MRI exc Medica	
Events	Exams
1103	7556

Year 19/20 Reporting XR	
Events	Exams
1597	3315

Year 20/21 Reporting XR	
Events	Exams
2346	8663

Year 21/22 Reporting XR	
Events	Exams
3158	12565

Year 22 to date Reporting XR	
Events	Exams
239	954

7. How does the trust expect its usage of teleradiology services to change in the next three years (please select one)?

- Increase

8. Does the trust have any strategic plans to invest in technologies to enhance productivity of radiology reporting (e.g. Artificial Intelligence) (please select one)?

- Unsure

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

The Information Governance Team
Contact Email: ccf-tr.foi@nhs.net