

Date: 26 April 2022

Re: Freedom of Information Request
Ref: 102-2022

Thank you for your email dated the 31/3/2022, requesting information in relation to violence against staff.

The information that you require is as follows:

The number of reports registered to this Trust in each calendar year between 2015 - 2021 of physical violence and/or verbal abuse committed by patients or members of the public within this Trust's premises against individuals employed at this Trust:

Calendar Year	Reports of Physical Violence	Reports of Verbal Abuse (that did not entail physical violence)	Total Number of reports of verbal abuse and/or physical violence (<i>if not available separately</i>)
2015	Information not held		
2016			
2017	0	53	
2018	0	111	
2019	0	92	
2020	5	81	
2021	1	80	

The number of Full Time Equivalent individuals employed at this Trust in each calendar year between 2015 - 2021:

Calendar Year	Number of individuals (FTE) employed at the Trust
2015	882.12
2016	942.59
2017	1121.19
2018	1173.85
2019	1287.51
2020	1411.60
2021	1499.61

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

The Information Governance Team
Contact Email: ccf-tr.foi@nhs.net