



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 9 March 2022

**Re: Freedom of Information Request**  
**Ref: 42-2022**

Thank you for your email dated the 14/2/2022, requesting information in relation to training.

The information that you require is as follows:

**Q1 - How much has been spent on training courses / qualifications for staff in the following categories, and how many people have undergone this training?**

**Q1.1- Mandatory training (includes E-Learning if applicable)**

**The Clatterbridge Cancer Centre NHS Foundation Trust has approx. 1,500 staff. The number of courses completed therefore will equate to multiple courses per staff member.**

Financial year	Total spent on training	Total number of completed courses
<b>2020-2021</b>	<b>£0 (completed via ESR, nationally-funded NHS resource)</b>	<b>20,317</b>
<b>2019-2020</b>	<b>£0 (completed via ESR, nationally-funded NHS resource)</b>	<b>18,378</b>
<b>2018-2019</b>	<b>Data unavailable</b>	<b>Data unavailable</b>

**Q1.2 - Level 5-7 Courses (includes E-Learning if applicable)**

Financial year	Total spent on training	Number of participants
<b>2020-2021</b>	<b>Levy funded</b>	<b>24 (apprentices)</b>

	<b>£50,305 (of which £45,200 was funded by HEE).</b>	<b>151</b>
<b>2019-2020</b>	<b>Levy funded</b> <b>£52,355 (of which £19,500 was funded by HEE).</b>	<b>9 (apprentices)</b> <b>78</b>
<b>2018-2019</b>	<b>Levy funded</b> <b>£34,907 (of which £18,907 was funded by HEE).</b>	<b>5 (apprentices)</b> <b>50</b>

### Q1.3 - Level 2-4 Courses (includes E-Learning if applicable)

Financial year	Total spent on training	Number of participants
2020-2021	<b>Levy funded</b>	<b>17 (apprentices)</b>
2019-2020	<b>Levy funded</b>	<b>4 (apprentices)</b>
2018-2019	<b>Levy funded</b>	<b>4 (apprentices)</b>

### Q2 - What departments deal with the provision of qualifications/courses and Who is the lead for provisioning these courses?

(if multiple departments deal with the provision of qualifications and courses, please break down which department deals with what)

Department Name:	Training provisioned by department	Contact Number	Email Addresses	Name of training manager / most relevant person
<b>Learning and OD</b>	<b>Mandatory and role essential training Apprenticeships</b>	<b>0151 5565266</b>	<b>Ccf-tr.landd@nhs.net</b>	<b>Stephanie Thomas</b>
<b>Clinical Education</b>	<b>HEE funded training Study leave Professional, clinical training</b>	<b>0151 556 5393</b>	<b>ccf-tr.clinicaleducation@nhs.net</b>	<b>Kate Greaves</b>

**Q 3- Do you purchase any training from external training providers? If Yes please list the amounts below.**

For the “Courses supplied by training provider and number of participants” please only include the most commonly provided training, you do not need to include courses with less than 10 participants over the course of the 2020-2021 period.

If you receive any fully funded courses, please include the providers of this in the below answer sheet and put “fully funded” in the amount paid to the training provider.

Training provider	Amount paid to training provider (2020-2021)	Number of participants (2020-2021)	Courses supplied by training provider and number of participants
Be Well	£1000 (500x2) (part funded by HEE)	31	Mental Health Awareness
Be Well	£1500 (part funded by HEE)	19	Mental Health First Aider 4 day course
Frontline Communications	£32,708.20	66	Advanced Communication Skills Training for Clinical Practice
Atrainability Ltd	£2,450.00	60	Human Factors

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust’s Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

Margaret Moore  
Information Governance Administrator  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)