



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 10th January 2022

Re: Freedom of Information Request 366-2021

Thank you for your email dated the 8th December 2021, requesting information in relation to mobile phone usage and costs.

The information that you require is as follows:

1. The number of Trust mobile phones in use

- The Clatterbridge Cancer Centre has a total of 1251 mobile phones in use

2. The total cost to the Trust of mobile phone calls, per month and per year

Month	Costs
April 2020	11,184.88
May 2020	11,292.50
June 2020	4,357.70
July 2020	13,554.95
August 2020	10,383.60
September 2020	15,711.74
October 2020	20,523.90
November 2020	11,703.30
December 2020	19,746.30
January 2021	- 1,592.39
February 2021	24,363.02
March 2021	11,871.03
Annual Costs	153,100.53

3. How many mobile phone calls are external, per month and per year?

- Data not held

4. **How many mobile phone calls are internal, per month and per year?**

- **Data not held**

5. **How many mobile phone calls are to the Trust switchboard, per month and per year?**

- **Data not held**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY.

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind regards

Margaret Moore
Information Governance Administrator
Contact Email: ccf-tr.foi@nhs.net