



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 14 January 2022

**Re: Freedom of Information Request**  
**Ref: 381-2021**

Thank you for your email dated the 21/12/2021 requesting information in relation to CCTV.

The information that you require is as follows:

- 1. Supplier of the contract for CCTV maintenance and support CCC-Wirral: ADT. CCC-Liverpool: Information not held as this contract is via an external hard FM supplier**
- 2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each) CCC-Wirral: Circa £6k**
- 3. What is the expiry date of this contract? CCC-Wirral: Nov 2022**
- 4. What is the duration of the contract? CCC-Wirral: Annual**
- 5. What is the review date of this contract? If possible the likely outcome of this review CCC-Wirral: Summer 2022**
- 6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list? The information we hold is from 2018 and relates to CCC-Wirral: Various – Series, Exacq, Illustra**
- 7. What is the total number of cameras in use/under this contract? CCC-Wirral: circa 60 cameras.**
- 8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services. CCC-Wirral: Platinum service**
- 9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details. CCC-Wirral: [Andrew.wilkinson8@nhs.net](mailto:Andrew.wilkinson8@nhs.net)**

**If there is no CCTV maintenance contract in place – Not applicable**

1. **What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**
2. **How much is the average annual spend on the in-house maintenance?**
3. **How many cameras are in use?**
4. **Is there a plan to review this at any point, if so what would the date be?**
5. **Who is in charge of overseeing the in-house maintenance?**

**If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement? – Not applicable**

**If yes,**

1. **Who is the supplier? Is this varies could you please list?**
2. **What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**
3. **How many cameras are in use?**
4. **How much is the average annual spend on the ad-hoc agreement?**
5. **What is the date it is to be reviewed?**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could**

**take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**

Kind Regards,

Margaret Moore  
Information Governance Administrator  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)