



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 30<sup>th</sup> December 2021

**Re: Freedom of Information Request 359-2021**

Thank you for your email dated the 2<sup>nd</sup> December 2021, requesting information in relation to delayed discharge.

The information that you require is as follows:

- 1) the total number of patients in hospital on 30 November whose discharge was delayed because they were awaiting residential home placement or availability, awaiting nursing home placement or availability, or awaiting a care package in their own home.**
  - 2) For each of the last 12 months (starting with November 2020 and ending with November 2021), can you please provide the number of hospital patients whose discharge was delayed because they were awaiting residential home placement or availability, awaiting nursing home placement or availability, or awaiting a care package in their own home.**
- Can you please provide the information in an excel spreadsheet if possible, with the information for question 1 in the first column, and the figures for question 2 in the next 13 columns.**

- **Please find our completed response spreadsheet attached.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY.

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind regards

Margaret Moore  
Information Governance Administrator  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)