



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 21<sup>st</sup> December 2021

**Re: Freedom of Information Request 348-2021**

Thank you for your email dated the 26<sup>th</sup> November 2021, requesting information in relation to IT Spend.

The information that you require is as follows:

**For the Year 2021-2022 what is your total revenue spend on IT:**

- £3,422,024.00 (to Month 8 only)

**How was this split by the following categories (%)?**

**Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)**

- £552,672.00 (to Month 8 only) 15%

**People (all staff costs)**

- £2,433,836.00 (to Month 8 only) 71%

**IT Infrastructure (networks, desktops, laptops, etc)**

- £162,765.00 (to Month 8 only) 5%

**Non-Clinical Systems (HR, Finance, governance, expenses, etc)**

- £7154.40

**Other digital health spending (including “new technologies”, video consultations, any AI, etc)**

- £211,917.00 (to Month 8 only) 6%

**For the Year 2020-2021 what was your total revenue spend on IT**

- £4,166,586.00

**How was this split by the following categories (%)?**

**Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)**

- £591,166.00 14%

**People (all staff costs)**

- £2,812,374.00 67%

**IT Infrastructure (networks, desktops, laptops, etc)**

- £122,584.00 3%

**Non-Clinical Systems (HR, Finance, governance, expenses, etc)**

- £0 – NHSE Funded

**Other digital health spending (including “new technologies”, video consultations, any AI, etc)**

- £433,899.00 10%

**If you know what your IT revenue budget will be for 2022-2023, what is this?**

- Unknown at this time

**What is the total IT budget as a % of your total trust spend for 2021-2022**

- 2.4%

**What is your total capital spend on IT for 2021-2022**

- £153k to M8
- Full year forecast £2,377k

**What is the total IT budget as a % of your total capital spend for 2021-2022**

- 38% to M8
- 23% full year forecast

**In terms of Patient Facing Services, do you have/offer any of the following:  
Video Consultations?**

- Yes

**Online Consultations?**

- Yes

**Online Appointment Booking for Patients (outside eRS)?**

- No

**Personal Health Record/Person Held Record (PHR)?**

- Not at present

**Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.**

- Video Consultations – Attend Anywhere

**How much did you spend on these patient facing services in 2020-2021?**

- £0 – NHSE Funded

**What percentage of total outpatient appointments were delivered using Video Consultations?**

- 1% in 2020-21

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY.

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind regards

Margaret Moore  
Information Governance Administrator  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)