



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 12th August 2021

Re: Freedom of Information Request Ref: 211-2021

Thank you for your email dated the 20th July 2021, requesting information in relation to Windows 7 and XP Instances.

The information that you require is as follows:

How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network?

1

How many devices such as kiosks, laptops etc are still running Windows 7?

0

How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network ?

0

How many devices such as kiosks, lap tops etc are still running Windows XP?

0

Who is the officer responsible for maintaining and delivering legacy applications to all your users?

James Crowther – Head of IT Operations

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>