



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 10th August 2021

Re: Freedom of Information Request Ref: 204-2021

Thank you for your email dated the 15th July 2021, requesting information in relation to insource clinical services.

The information that you require is as follows:

1. Do you currently contract with third-party providers to insource clinical services?

No, we do not currently contract with third-party providers to insource clinical services.

If you answered yes to question 1, please also provide the following detail:

N/A

1a. The name of your insourcing provider(s) and the specialities covered in this contract (if you use more than one supplier please also provide detail)

1b. The contract start and end dates (if multiple please list all)

1c. If your substantive staff are used as part of the insourcing team or if a full external team is used

1d. If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based price

1e. If Trust/Health Board consumables (e.g. medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?

1f. If your provider follows your operating procedures to facilitate the service

a) If yes, please detail the steps you take to ensure they are followed

b) If no, please detail how you ensure that the service is compliant and protects patient safety

1g. What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)

1h. Please detail your annual spend on clinical insourcing by speciality

2. Please detail your current average surgical and outpatient treatment waiting time by speciality (or direct to this information if it is publicly available)

We do not have surgery or outpatient treatment waiting lists within our Trust, there is therefore no average waiting time available.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>