

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 29<sup>th</sup> July 2021

**Re: Freedom of Information Request Ref: 197-2021**

Thank you for your email dated the 6<sup>th</sup> July 2021, requesting information in relation to temporary staff management.

**Please find our completed response template attached.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**

## Appendix 1 – Response Template

### Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Not applicable, there is no master or neutral vendor arrangement in place for sourcing agency staff.

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Not applicable.

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

Not applicable.

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Not applicable.

### Vendor Management System for Nurse Agency

2a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Not applicable, there is no master or neutral vendor arrangement in place for supplying nurse agency staff.

2b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.

Not applicable.

2c. Please provide the contract start and end date for this provider (dd/mm/yy)

Not applicable.

### Bank Management

3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

NHS Professionals

Patchwork

**3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**  
**NHS Professionals provide Nursing, AHP's, Admin & Clerical.**

**Patchwork provides Medical.**

**3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

**NHS Professionals:**

**Start Date: 01/07/19**

**End Date: 30/06/23**

**Patchwork:**

**Start Date: 01/12/2020**

**End Date: no end date, this is a rolling contract with a 3 month notice period.**

**3d. How much did the organisation pay the supplier(s) in 20/21 for the provision of the bank service?**

**NHS Professionals = £1,388,408.47.**

**Patchwork = £15,699.40.**