



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 15 October 2021

**Re: Freedom of Information Request**  
**Ref: 291-2021**

Thank you for your email dated the 23<sup>rd</sup> September 2021, requesting various staff contact detail.

The information that you require is as follows:

**I am emailing today to request the following information under the freedom of information act.**

**\*Please note, we do not have these exact roles within our Trust. However, we have supplied details of similar roles.**

- 1. Please can I request the name and email address for the Transformation Programme Manager working for your Trust.**  
**Tom Pharaoh – Director of Strategy**  
[thomas.pharaoh@nhs.net](mailto:thomas.pharaoh@nhs.net)
- 2. Please can I request the name and email address for the Digital Transformation Manager working for your Trust.**  
**Sarah Barr – Chief Information Officer**  
[sarah.barr2@nhs.net](mailto:sarah.barr2@nhs.net)
- 3. Please can I request the name and email address for the RTT Operational Lead working for your Trust.**  
**Lynne Benson – General Manager of Administrative Services**  
[lynne.benson3@nhs.net](mailto:lynne.benson3@nhs.net)

- 4. Please can I request the name and email address for the Patient Access & ERS/Advice and Guidance Manager working for your Trust.**  
**Lynne Benson – General Manager of Administrative Services**  
[lynne.benson3@nhs.net](mailto:lynne.benson3@nhs.net)
- 5. Please can I request the name and email address for the Digital and Innovation Programme Manager working for your Trust.**  
**James Crowther – Head of IT Operations**  
[jamescrowther@nhs.net](mailto:jamescrowther@nhs.net)
- 6. Please can I request the name and email address for the Chief of Integration and Research Officer working for your Trust.**  
**Gillian Heap - Director of Research & Innovation Operations**  
[gillian.heap@nhs.net](mailto:gillian.heap@nhs.net)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could**

**take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**