



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 18 October 2021

**Re: Freedom of Information Request**  
**Ref: 289-2021**

Thank you for your email dated the 23<sup>rd</sup> September 2021, requesting information in relation to the use of insourcing providers for waiting list management.

The information that you require is as follows:

**I would like to make a freedom of information request, under the Freedom of Information Act, pertaining to the trust use of insourcing providers to aid in waiting list management. Specifically, I would like to know;**

- **Does the trust currently use private insourcing providers?**

**No**

- **Which providers are currently used, and for what type of work are they employed (e.g. general surgery, ophthalmology, etc)?**

**N/A – please see above**

- **Does the trust also outsource waiting list work to private hospitals, etc?**

**No**

- **What % of patients are insourced vs outsourced?**

**N/A – please see above**

- **Please provide a list of insourcing contracts that have been awarded to insourcing providers within the last 5 financial years, to include the following information;**

- **Contract award date**
- **Contract end date**
- **Name of company the contract was awarded to**

- **Value of contract**
- **Nature of contract (which specialism does the contract relate to, what does the contract cover)**
- **Contact name title and contact details for the person in charge of each contract awarded**

**N/A – please see above**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**