

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 27 September 2021

Re: Freedom of Information Request

Ref: 275-2021

Thank you for your email dated the 14th September 2021, requesting information in relation to contact details for MSK and Physio services.

The information that you require is as follows:

 The name and email address of the SERVICE MANGER for MSK / Physio services within your Trust

The Clatterbridge Cancer Centre does not provide MSK services.

Physio services General Manager - Richard Lacey - richard.lacey1@nhs.net

2. The name and email address of the Physio Lead for MSK within your Trust

The Clatterbridge Cancer Centre does not provide MSK services.

Physio Lead - Alex Gilbertson - <u>alexandra.gilbertson@nhs.net</u>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Version: 1.0 Ref: ECGMFOIRE Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM

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