



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

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Date: 18 August 2021

Re: Freedom of Information Request
Ref: 214-2021

Thank you for your email dated the 22nd July 2021, requesting information in relation to I.T. Solutions.

The information that you require is as follows:

If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spreadsheet.

What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey

Our Trust uses Meditech to visualise inpatient status.

What IT solution does the trust use to manage bed occupancy?

Our Trust uses Meditech to manage bed occupancy

What IT solution does the trust use to manage demand and capacity for:

Unplanned care - Meditech

Planned/Elective care - Meditech

What IT solution does the trust use for real-time ward and bed management?

Our Trust uses Meditech for real-time ward and bed management.

What IT solution does the trust use for PT pathway management?

Our Trust uses Meditech for PT pathway management.

What IT solution does the trust use for Discharge Planning?

Our Trust uses MCAP and Meditech for Discharge Planning.

What IT solution does the trust use to provide Multi-Disciplinary Team views?

Our Trust uses Meditech to provide Multi-Disciplinary Team views.

What IT solution does the trust use to manage patients from outside the region?

Our Trust uses Meditech to manage patients from outside the region.

Does the trust use a single Dashboard/CommandCentre solution to manage patient placement?

Yes, the trust does use a single Dashboard/Command Centre solution to manage patient placement.

If so, what is the name of the solution?

The name of our solution is BCP Dashboards /In-house.

What IT solution does the trust use for Clinical Noting?

Our Trust uses Meditech for Clinical Noting.

What IT solution does the trust use for Handovers?

Our Trust uses Meditech for Handovers.

What IT solution does the trust use for recurring task management?

Our Trust uses Meditech for recurring task management.

What IT solution does the trust use for domestic services?

Our Trust currently uses eRoster and Perfect Ward for domestic services.

What/Which IT solutions does the trust use for task list management?

Our Trust uses the following for task list management:

- **Meditech**
- **ARIA**
- **CRIS**

What IT solution does the trust use for referral, leave and bed management?

Our Trust uses Meditech for referral, leave and bed management.

What IT solution does the trust use for Community team planning?

Our Trust uses Meditech and Malinko for Community team planning.

Does the trust provide data to, and can access a regional command centre/dashboard?

Yes, our Trust does provide data to, and can access a regional command centre/dashboard via the following:

- CIPHA
- S2C e-Xchange Regional Portal
- Cheshire Care Records

Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?

Yes our Trust does have the ability to share and receive input from neighbouring Community trusts and Social services.

Which provider, if any, does the trust use for Hospital@Home services?

e.g. repatriation of patients to their home

None, this is done in-house.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>