

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 13 July 2021

Re: Freedom of Information Request Ref: 193-2021

Thank you for your email dated the 1st July 2021, requesting information in relation to Learning Management Systems.

The information that you require is as follows:

Does the Trust currently have a Learning Management System, or other forms of digital training delivery tools?

Yes, our Trust does have a Learning Management System, or other forms of digital training delivery tools.

If so, what is the name of the product and vendor?

- Electronic Staff Record (ESR)
- Lectora
- NHS Learning Hub

If not, do you currently provide remote learning/training?

N/A

If you currently have a digital learning platform in place, when does the contract end?

This is an open contract and is nationally-funded.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM