

Appendix 1

Date: 21 July 2021

Re: Freedom of Information Request

Ref: 186-2021

Thank you for your email dated the 23rd June 2021, requesting information in relation to outsourced services and the technology systems.

The information that you require is as follows:

Please provide the information in the attached spreadsheet.

Please see Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Name of Organisation	What was the annual turnover and revenue (£m) of your organisation in 19 / 20 and 20 / 21	How many full time employees make up your organisation's workforce?	Do you currently outsource any employment/HR, finance or procurement services and if so which service and to who?	Does your organisation currently plan to outsource any corporate services in employment/HR, finance or procurement services in the future? If so, which one?	What third-party technologies or suppliers does your organisation use for the following:			
					HR (beyond ESR, i.e. Locum's Nest, Allocate, recruitment agency platforms/portals)	Learning and development (including e-learning portals)	Finance and accounting services (including your ERP solution)	Procurement services. (Including inventory and catalogue management)
The Clatterbridge Cancer Centre NHS Foundation Trust	2019 / 2020:	Number of Employees:	Employment/HR:	Employment/HR:	Allocate	Lectora	NEP Oracle	N/A
	£197 m	1441	N/A	No	Trac	NHS Learning Hub		
					CRMS			
	2020 / 2021:		Finance:	Finance:	Tempre			
	£211 m	1561	N/A	No				
			Procurement Services:	Procurement Services:				
			NHS consortium called Health Procurement Liverpool	Already outsourced				